

How to make contactless payments:

1. Look for the contactless icon at checkout.



2. Tap or wave your card near the machine.



3. When the machine beeps or the green light blinks, your payment is complete.



Frequently Asked Questions

Q: Will my card still work if a merchant doesn't accept contactless payments?

A: Yes. Just insert your card or swipe the magnetic strip on the back of the card like you would normally. Online purchases will work just like they did with your previous card.

Q: How do I know if a card or payment terminal accepts contactless payments?

A: Look for the contactless symbol on the card and terminal.)))

Q: Can I use contactless payment for all my purchases?

A: Contactless payment availability may vary depending on merchant preferences, transaction location, payment terminal or purchase amount. Some merchants may ask for your signature or PIN.

Q: Does my card still work at ATMs/ITMs?

A: Yes you can still use your card to make cash withdrawals and more at Southside Bank ATMs and Interactive Teller Machines (ITMs). Find an ATM or ITM near you at southside.com/locations.

Security Tips

Contactless payment technology provides an extra layer of protection but you should still continue to:

- Shop with companies you trust.
- Monitor your account closely.
- Never write your PIN number on your card.
- Report a lost or stolen card immediately 24/7 by calling toll-free 877.639.3511 and following the voice prompts.

Your card is also compatible with these mobile wallet providers. That means you can make payments using your smartphone, tablet or watch wherever mobile wallet payments are accepted.

