

## Southside Bank Text Banking Terms and Conditions

By entering your phone number you agree to the Terms and Conditions and are subscribing to the Southside Bank Text Banking service. Southside Bank does not charge for Text Banking. However, your mobile service provider may charge for sending or receiving text messages on your mobile device. Check with your service provider for details on specific fees and charges that may apply. Southside Bank Text Banking is not compatible with all mobile devices (see list of Supported Carriers below). You may cancel at any time but texting STOP to **226563**.

You agree to provide us with a valid mobile number and you represent and warrant that the mobile number that you provide is your own and is associated with a mobile device that you own or lease. Notify us immediately of any changes to your registered mobile number or device. In case of unauthorized access to your device or service, you agree to cancel enrollment associated with the device immediately. You are responsible for maintaining the security of your device. You agree to indemnify, defend, and hold us harmless from any third party claims, liability, damages or costs arising from your use of the Text Banking service or from you providing us with a mobile number that is not your own.

You understand that balances provided via the service may not include recent or pending transactions that have not yet posted to your account. If you require additional details about your account, you may log in to Online Banking or contact Customer Support at 877-639-3511.

We may amend the Text Banking Terms, and modify or cancel the service or any of its features without notice.

### Most Popular Text Commands:

Text the following commands to **226563 (BANKME)** for information and funds transfers between your enabled accounts:

#### Text Commands

<b>BAL</b>	to receive account balances <sup>1</sup>
<b>HIST &lt;account nickname&gt;</b>	to receive account history
<b>XFER &lt;account nickname1&gt; &lt;account nickname2&gt; &lt;amount&gt;</b>	to transfer funds from one account to another. Enter full amount using dollar, decimal and cents.
<b>HELP</b>	to receive Southside Bank contact information
<b>STOP</b>	to cancel subscription to text banking for the enrolled mobile device (To reactivate, login to Online Banking.)
<b>LIST</b>	to receive list of available commands

<sup>1</sup> This balance may not reflect all of your transactions, such as checks you have written or debit card transactions that have been approved by not yet submitted for payment by the merchant.

## Supported Carriers

*Alltel, Appalachian Wireless, AT&T, Bluegrass Cellular, Boost Mobile, Cellcom, Cellular South, Centennial Wireless, Cincinnati Bell, GCI, Immix Wireless, Inland Cellular, IV Cellular, Nex-Tech Wireless, Nextel Communications, nTelos, Revol Wireless, Sprint PCS, T-Mobile, U.S. Cellular, United Wireless, Verizon Wireless, Virgin Mobile, and West Central Wireless.*

## Cost

Southside Bank does not charge for Text Banking. However, your mobile service provider may charge for sending or receiving text messages on your mobile device. Check with your service provider for details on specific fees and charges that may apply.

## How to opt-out

To opt-out of Southside Bank Text Banking service, text **STOP** to **226563**. An unsubscribe message will be sent to your number confirming the cancellation, but no more messages will be sent after that one. You may also unsubscribe via Online Banking at [www.southside.com](http://www.southside.com).

## Support/Help

For support or information about Southside Bank Text Banking text **HELP** to **226563**. Optionally, you may email us at [response@southside.com](mailto:response@southside.com).

If you have any questions, please go to [www.southside.com](http://www.southside.com) or call **877-639-3511** for Customer Support.